

Fraud Prevention Month



Benefits fraud – you can help prevent it

What is benefits fraud?

Benefits fraud happens when someone deliberately provides the wrong information or withholds information to try to ensure benefits are paid.

Did you know?

The cost of the benefits plans is shared between Canada Post and employees. When employees collect benefits payments they're not entitled to, it affects the cost of the plan and we all pay.

Do's

- Use the benefits plan for its intended purpose: to promote health and wellness and manage illness or injury.
- Make sure you understand the treatment being received and that your receipts accurately reflect the name of the licensed provider who provided the service.
- Before receiving treatment, visit GroupNet at gwl.greatwestlife.com to view delisted providers to ensure your provider is in good standing.
- To learn more about fraud, visit the GroupNet website and click on "How to spot the signs of benefits fraud."
- If you suspect benefits fraud or misuse, call Great-West's confidential tip line at 1-866-810-TIPS (8477) or email confide@gwl.ca.

Dont's

- Don't accept receipts for services or supplies you have not received.
- Never give a service provider signed, blank claim forms; they can be used to submit fraudulent claims without your knowledge.
- Refuse to take part in any fraud schemes a service provider may ask you to take part in.
- Don't be enticed by cash rebates, free merchandise or other products.