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## Report of the Pension Advisory Council (PAC) meeting June 19, 2013

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**PAC members reviewed and discussed the following items:**

- Pension plan communications since the last meeting and to come
- 2012 Report to members – The results from the opinion survey on the Report will be presented at the September meeting
- Report on the pre-retirement seminars' registrations and communications year-to-date was presented. The pre-retirement seminar book is being revamped and will be published in 2014
- Overview of Defined Contribution component's communications and governance aspects
- Pension Investment Reports
  - Investment Division report as at April 30, 2013
  - Total Assets report as at May 17, 2013
  - Investment performance summary as at March 31, 2013
  - Report on equity holdings as at March 31, 2013
- Pension Services and Investment Division operating expenses (Q1, 2013)
- RBC Investor Services call centre for pensioners performance report as at April 30, 2013
- CPC Pension Centre (call centre) performance report as at April 30, 2013. Management continues to look into offering better communication tools for deaf or hearing impaired Plan members

The next meeting is scheduled on September 19, 2013.